临床医学研究: 2022 年 4 卷 9 期
ISSN: 2705–0939(Print); 2705–0475 (Online)

发热门诊护理人员照料患者的措施

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【摘　要】：目的：乙哑勹埆挲忴勿墠▄ Gy垭吗匊尉她卿否⇑ 方法：憔匪勒掂 2020 兡 7 咔ㄷ 2021 兡 7 咔挲忴傲忴她 80 〕勹埆匊尉┳ 娀媲傚恥罄做ナ优偳否勿墠▄ Gy垭吗罄┳ 徥 │ゃ丹吃岡⇐处墠冢傝⇐⊡圍啌嚭⇐崨勒捨勿嫽吤揖甍彐勿墠罄乙哑勿墠ㄨ罄勿墠nm匊尉处墠堳儿⇐勹埆姬忱姬呣塺⇐ゃ丹彐┳ 冽励塺▾ Ⓣμℓ墠壨巡姬呣塺嫽⇐乙哑匊尉勿墠均劂奠⇑ 结果：勿墠nm匊尉 SAS⇐SDS 忯乙呉呜捻♫罄暨P<0.05暩┳ 儳写呜帡罄咕寁忏偕劂┗⇑ 勿墠nm匊尉勹埆咕デ姬忱姬呣剝儿⇐ゃ丹彐┳ 冽励剝儿▾ Ⓣ崨勒捨勿峎ㄟ罄分奠愰ﾄﾞ剝儿忯乙呉呜侈揮罄暨P<0.05暩┳ 儳写呜帡罄咕寁忏偕劂┗⇑ 80 〕勹埆匊尉傚勿墠▄ Gy垭吗卿否均劂 35 〕罄佢咤均劂 40 〕罄┓ 均劂 5 〕罄均劂奠 93.75%⇑ 80 〕勹埆匊尉傚勿墠▄ Gy垭吗卿否均劂奠慆揮⇑ 结论：め俍勹埆挲忴匊尉勿墠垭吗峎侺号亂处墠堳儿罄厏揮勹埆嫽咕デ姬忱忒姬奠罄 │扁媔哌成μℓ勿墠▄ Gy儩× 罄kℓ呀慶峎悻ㄷ匊尉均劂崣她⇑

【关键词】：勹埆挲忴暻勿墠▄ Gy暻垭吗暻卿否暻均劂奠暻处墠堳儿

Measures of Nursing Staff in Fever Clinic to Care for Patients

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Abstract: Objective: To analyze the measures of nursing staff in fever clinic to take care of patients. Methods: From July 2020 to July 2021, 80 patients with fever who visited the outpatient department of our hospital were selected as the research objects. All of them were cared for by nursing staff, mainly from the aspects of health education, psychological guidance, temperature detection, self-protection and so on. After nursing, patients' psychological status, fever knowledge awareness rate, health behavior formation rate and rational drug use awareness rate, and analyze patients' nursing satisfaction. Results: After nursing, the scores of SAS and SDS of patients were significantly decreased (P<0.05), and the difference was statistically significant. After nursing, the scores of fever related knowledge, health behavior formation, self-protection ability and attitude change of patients were significantly higher (P<0.05), and the difference was statistically significant. Among 80 patients with fever, 35 were satisfied with nursing care measures, 40 were basically satisfied, 5 were not satisfied, and the satisfaction rate was 93.75%. 80 patients with fever had high satisfaction with nursing care measures. Conclusion: Good nursing care of fever outpatients can improve the psychological status, improve the knowledge of fever and so on, so as to actively cooperate with the work of nursing staff, but also to achieve the purpose of patient satisfaction.

Keywords: Fever clinic; Nursing staff; Care; Measures; Satisfaction; Psychological condition

勹埆呖挲忴兑徨她失堳┗┆ 罄呖嗓循㈤掂挲忴懹伉捨卼刚刜⌂晛夼咱啾卤┐ 宎匚婗忿嬓她罄┗ 挲壨┛ 卵哷夐◆⌂晛匊尉罄噤夔勹埆匊尉她┗ 壨忴偷⇑ 吣伻厶堳夼嗀岤垠⌂取慵凎∞匡搪嚕丁卻徾⌂取⇑ 吹咱失堳┳ 岌岊截夼嫽罄倆同匊尉⊡圍伉 15,1乚▾ ┐ ⇑ 吣伻厶堳夼嗀岤垠⌂取憣異哌击罄傚婚♂勹僈凅中慆侧⇑ ㈤掂勹埆挲忴呖吣厶岤垠瓮剝捨卼她扇徥デ㈜⇑ 勹埆挲忴匊尉傚吣厶岤垠┐ 徼慆♫罄匍処崕慡┳ 吣厶岤垠剽晛尉罄♂ㄒ墇孺冞⇐别劏嫽剝寋ˣˡ⇑ 伉㈤掂勹埆挲忴┤┐▌ 搔徥め俍⊡圍啌嚭嫽佢娘勿墠罄慶搔め俍匊尉処墠冢傝罄媦偯剝寋罄kℓ呀傚匊尉愿彐勹埆⇐⌂晛夬夼嫽咕デ姬忱偷吃罄厏揮勹埆匊尉ゃ丹姬忱姬呣塺ˣˡ⇑ 掃俠慶搔徥kΩ姬匊尉勿墠卿否扇徥刜罄厏揮勿墠垭吗成μℓ奠⇑ 嗔嗂娀媲儿乙哑勹埆挲忴勿墠▄ Gy垭吗匊尉她卿否罄┳ 勹埆挲忴勿墠厏丨㊣展劂徨⇑ 快寀ピ傃徨┐ 吐⇑

1 资料与方法

/,/ ┆ 崹悚吗

憔匪勒掂 0. 0. 兡 5 咔ㄷ 0. 0/ 兡 5 咔挲忴傲忴她 6. 〕勹埆匊尉┳ 娀媲傚恥罄做ナ优偳否勿墠▄ Gy垭吗罄┳ 徥 │ゃ丹吃岡⇐处墠冢傝⇐⊡圍啌嚭⇐崨勒捨勿嫽吤揖甍彐勿墠罄乙哑勿墠ㄨ罄勿墠nm匊尉处墠堳儿⇐勹埆姬忱姬呣塺⇐ゃ丹彐┳ 冽励塺▾ Ⓣμℓ墠壨巡姬呣塺嫽⇐乙哑匊尉勿墠均劂奠⇑ 6. 〕匊尉┤ 壳 25暨36,53# 暩〕罄偕 11暨2/,03# 暩〕罄兡斃嶈佯 05 僖ㄷ 55 僖罄兟优兡斃 17,25¤ 0,11 僖⇑ 宙夕啥ン暺暨/暩优姬呣咤吐娀媲ピ傃罄妥她⇑ 暨0暩优甍彐⊡圍啌嚭罄优伉 15,1乚▾ ┐ ⇑ 暨1暩勹埆ㄟ /2 侨ピ吳瓮剝揮搢搁吪彐kA丁傿ｂkA⇑ 卵掃啥ン暺暨/暩⊡圍伉 15,1乚勒▾ ┐ ⇑ 暨0暩孤婧写兑罄噓慄价採罄忒姬掙娭⇑ 暨1暩成μℓ奠慆♫⇑ 暨2暩┤ 惰憍Ｔ⇑

/,0 吤噱

/,0,/ 勿墠■ Gy埡吗卿否

暨/暩勿墠■ Gy卻减剪屘罊厊户嗓娊〆勫纱允罊徥嘪丁婗ゃ丹姹丁彐媝姹罊怋掷剪屘㘅夼ㄟ /2 侨ピ咕吳瓮剜撣搢搁(ㄖ)佚吪彐kA丁傿ｂkA⇑ 怋掷剪屘㘅夼ㄟ /2 侨ピ吣厶岤垠娊忴夼〕卻徾kA⇑ 匚傝剪屘嗓娊佼ポ慡◢ 忤nF姹丁屾孳壳怆⇑

暨0暩卻减剪屘nm罊甍彐⊡圍悾韶罊奶忝罊┓ 徼剪屘㘅埆剝儿←㘅夼呀挽▾ ㊦┓ 慘失堳嫽⇑ 復傒剪屘失堳ᡣ艸罊彙剝罊揖嵓罊孤婧堳分嫽⇑ 傚╝ ⊡圍慆撣罊㘅夼刚ぇ罊夼剝慆┤ 扇剪屘☞ゴ傲忴⇑

暨1暩㘅埆剪屘掫妻⊡圍┐ (ㄷ)罊♂丁墇壾傎嫽剝儿罊勿墠■ Gy搤徥め俍剪屘こ呻卿否⇑ こ匷偷ピ媶嘐嚦憟罊圍異卼ㄱ伉嶄慘嶲佯罊懇シ壯╝ 慄搢勃屘圍異慆♫傝崠剪屘咪⊡┓ 慘⇑ 啾鹵┓ kℓ㘅埆剪屘扃ᡣ┓ kℓ她捻圍卿否罊号亂剪屘㘅埆冢惀她┓ 慘⇑ 剪屘⊡圍伉 16,3乚▾ ┐ nA▾ 呶呀┓ 扃ᡣ憍埆卿否罊敳㎙剪屘偁于嚶罊一冱こ呻⇑ ⊡圍伉 16,3乚ㄷ 17乚呀罊ㄴ壨圍嚶勃屘戔孤只匪剪屘搘侯←摔懹←峩嫆嫽捻圍⇑ ⊡圍伉 17乚▾ ┐ 剪屘关怎嬓(有)偝卵傲忴罊偳否堜墠捻圍罊へ密┺捻圍巡堜⇑ め俍撣埆剢㈱←庮峽嫽失堳揯捨⇑ 俏哖㘅墇剪屘偊伉垂愝←埔庬←劂忱喤孩嫽罊搤徥㊦呀侚墠⇑ 剪屘憍埆nm嘲嚶慆偁罊勿墠■ Gy屘户剪屘㊦呀傚嘲嚶只匪卯⇑ 俏哖嘲嚶慆偁罊儿搤徥㊦呀咍占彗堜罊懇シ妻ヵ⇑

暨2暩ゃ丹吃岡罊区埡⇖吣伻厶堳疥嗀岤垠忴夔吤唤⇗ㄱ偯夬夼偷㉿勓プ罊ピ傃┳ 徥咕暉夬夼怙㘅㊉伶←夬夼㉿晛在←坼☆咱←呋劉■ 尳←㉿取惰凎嫽⇑ ㄱ偯咕デ姬忱ピ傃她儀徬搏←佢堎嫽冢傝剪屘甍彐復妧⇑ 傚徬搏▾ ㄩ壺冽窆伉夼(ㄖ)甍彐愴寍取叹罊屘撣剪屘傚夬夼忒姬異⇑ 掃侠cm剪屘▦ 宰㘅埆卿否扇徥刜←㉿晛夬夼崥勃捨勿卿否嫽罊屘撣剪屘勿墠ㅣ│刜丁崥勃捨勿劂忱⇑ 崥勃捨勿卿否┳ 徥ㅇㅇ匡暉捨勿纱允〆勫吤窆←勓懹囹嚌吤噱嫽⇑ 傚╝ 墠徼峎ㄟ慆冯剪屘罊勿墠■ GynA▾ 甍彐揖傚揖忞徼⇑

/,1 復傒匚唅

啾鹵埔庬崥忯扉彙暨Q? Q暩丁勲懧崥忯扉彙暨QBQ暩乙哑挲忴㘅埆剪屘勿墠ㅈ罊勿墠nm処墠堳儿ᡣ艸 Q? Q←QBQ忯乙剞乙┳ /.. 乙罊乙同惄撣儿怜呉処墠堳儿惄儻⇑

乙哑勿墠ㅈ罊勿墠nm挲忴㘅埆剪屘㘅埆咕デ姬忱姬呣剝儿←ゃ丹彐┳ 冽励剝儿▾ ㊦崥勃捨勿峎ㄟ罊分異愰ᡣ剝儿忯乙呉呜侈撣罊暨N: . ,. 3暩┳ 儻写呜帡罊咕寁忏偕劂┺ ⇑

2 结果

0,/ 乙哑勿墠ㅈ←勿墠nm Q? Q←QBQ忯乙

澤丁家哖罊勿墠nm剪屘 Q? Q←QBQ忯乙呉呜捻♫罍N: . ,. 3暩┳ 儻写呜帡罊咕寁忏偕劂┺ ⇑ 徨彙 /⇑

彙 / 乙哑勿墠ㅈ←勿墠nm Q? Q←QBQ忯乙暨 $\bar{x} \pm s$ 暩

宦ㄨ	〕同	Q? Q	QBQ
勿墠ㅈ	6.	6. ,33¤ 0,1.	60,/ 1¤ 0,11
勿墠nm	6.	35,02¤ /,22	33,45¤ /,4.
r	+	54,610	61,510
N	+	. ,. . /	. ,. . /

0,0 乙哑勿墠ㅈ←勿墠nm彐┳ ←忒姬←分異剝儿

澤丁家哖罊勿墠nm剪屘㘅埆咕デ姬忱姬呣剝儿←ゃ丹彐┳ 冽励剝儿▾ ㊦崥勃捨勿峎ㄟ罊分異愰ᡣ剝儿忯乙呉呜侈撣罊暨N: . ,. 3暩┳ 儻写呜帡罊咕寁忏偕劂┺ ⇑ 徨彙 0⇑

彙 0 乙哑勿墠ㅈ←勿墠nm彐┳ ←忒姬←分異剝儿暨 $\bar{x} \pm s$ 暩

宦ㄨ	〕同	㘅埆咕デ姬忱姬呣剝儿	ゃ丹彐┳ 冽励剝儿	崥勃捨勿峎ㄟ	分異愰ᡣ剝儿
勿墠ㅈ	6.	5. ,. 1¤ 0,/ 1	51,23¤ 0,/ 7	50,11¤ 0,0.	5. ,. 7¤ 0,15
勿墠nm	6.	66,55¤ 1,05	67,0. ¤ 0,11	67,24¤ 0,56	7. ,01¤ 0,7.
r	+	20,73.	22,. 33	21,0/ 6	26,. 76
N	+	. ,. . /	. ,. . /	. ,. . /	. ,. . /

0,1 乙哑挲忴㘅埆剪屘傚勿墠■ Gy埡吗卿否均劂異

6. 〕㘅埆剪屘傚勿墠■ Gy埡吗卿否均劂 13暨21,53# 暩〕罊佢咤均劂 2. 暨3. # 暩〕罊┓ 均劂 3暨4,03# 暩〕罊均劂異 71,53# 暨53 〕暩⇑ 澤丁家哖罊6. 〕㘅埆剪屘傚勿墠■ Gy埡吗卿否均劂異慆撣⇑

3 讨论

㘅埆挲忴呖┆┤堡嗣她忴夔伓勍罊剪屘寀兑♂丁墇垂愝←埔庬←孺冞嫽┓ 嵑剝寋⇑ 堡ㄨ呖伉吣厶瓮剝咽挽罊㘅埆挲忴剪屘偾划娊忴┳ ㉿晛夼罊┓ 嵑剝寋咍一┤ 扇⇑ 懹乙剪屘尔┼ 傻僊敳㎙丁史匷罊嗧崠噤夔媔哌刜慆♫⇑㘅埆剪屘⊡圍┐ (ㄷ)罊♂丁墇傎劼←処惩一憰←鱸mV一击嫽失堳ᵛᶦ⇑ 傚╝ 㘅埆挲忴勿墠儩× 搤徥冢惀扇徬⇑密┺ 剪屘咕叼她勿墠埡吗罊敳処墠←夼剝嫽吤揖优咕呉呜号亂叼哖⇑

伉㘅埆挲忴┥ 剪屘兑徨她処墠挪搔咕别剭孺冞罊埔庬俩夏罊剛復侮咝⇑ 㘅埆剪屘⊡圍(ㄷ)撣nm剪屘♂丁墇処惩一击罊鱸mV一击罊揖嵓嶇奶嫽失堳罊一┐ᵗᵉ冶ㄨ瓮剝凅中罊♂傝崠丁墇别剭孺冞┓ 嵑剝寋ᵛᵉ⁺³⇑ 㘅埆剪屘┆ 崹搤徥愨┆ 嗕啌呼忴吡罊娊忴呖kPa┳ ㉿晛夬夼罊慷┥ 呀な剪屘♂丁墇埔庬俩夏┓ 嵑剝寋⇑㘅埆剪屘偾划崥愰┳ 吣厶岤垠罊赍划噤夔叼哖慆儻罊一┐ 尔┼ 傻僊史匷罊傝崠丁墇剛復侮咝┓ 嵑剝寋⇑ 㘅埆剪屘

傚瓮剝忒姬慆冯瞽㉯埆咕デ姬忱忒姬慆冯瞽傝崠伉勿墠■ Gy埡吗咱挽傃呋下墇┓ 成μℓ剝儿瞽凅中勿墠■ Gy儩× 媔哌刜丁勿墠恺扉[illegible]⇑ 密└ 勿墠埡吗瞽傚匊尉偳否扚傚刜⊡圍勿墠瞽傚┓ kℓ⊡圍扃㎡┓ kℓ她捻圍卿否瞽峎侺咕叼号亂伶⊡圍(ㅌ)撣、 攉她┓ 慘劉⇑ 傚匊尉偳否扚傚刜処墠勿墠瞽峎侺咕叼号亂垂愝⇐埔庬⇐孺冞嫽┓ 嵑剝寋[illegible]⇑ 傚匊尉偳否ゃ丹吃岡瞽峎侺厊撣匊尉瞽㉯埆咕デ姬忱姬呣剝儿瞽厊撣勿墠成μℓ異瞽こ怦勿墠恺扉⇑ 嗔嗂娀媲儿ろ哑㉯埆挲忴勿墠■ Gy埡吗匊尉她卿否⇑家哖㉯墇瞽勿墠nm匊尉 Q' Q←QBQ忯ろ呉呜捻♫鼙N: . ,. 3暩┳ 儳写呜帡瞽咕寁忏偕劂┻ ⇑ 勿墠nm匊尉㉯埆咕デ姬忱姬呣剝儿⇐ゃ丹ヨ┳ 冽劻剝儿▾ ㊦崨勃捨勿峎ㄱ瞽分異愰[illegible]剝儿忯ろ呉呜侈撣瞽暨N: . ,. 3暩┳ 儳写呜帡瞽咕寁忏偕劂┻ ⇑ 6. ⌋ 匊尉傚勿墠■ Gy埡吗剝儿均劂異慆撣瞽匀劂異撣悻 71,53#⇑ 倰個個[illegible]嫽■ 娀媲㉯埆挲忴匊尉勿墠┤ —冱循嶢卌ゃ丹吃岡厊撣懅(ㅂ)ヨ┳ └ 夬夼姬呣塺她× 壨⇑ 倰個個嫽■ 娀媲㉯埆挲忴匊尉┤ 扃㎡嶄憵勿墠nm悻ㄷ她叼哖⇑ 嶄憵勿墠┳ 徥ㅇ匡処墠勿墠⇐ゃ丹吃岡嫽⇑ 丁咤吐娀媲她勿墠埡吗吤噱妠◆⇑ 扃㎡嶄憵勿墠nm匊尉夬夼姬呣塺⇐懅(ㅂ)壨巡塺⇐勿墠均劂異优慆撣⇑ 掃俠㉯墇勿墠宇宜㉯攉塺┣ 慆♫⇑ 忴呉伉㉯埆挲忴┤ 偳否咕叼她勿墠埡吗卿否(ㅈ)ろ扇徥瞽┓ ▌ 峎侺号亂匊尉処墠堳儿瞽慶峎悻匊尉均劂異崣她瞽厊撣(ㅂ)掂ざ忉⇑ ┌ 墳揆[illegible]嫽■ 傚㉯埆挲忴匊尉× ┳ 娀媲傚恥瞽傚ナ区埡掫咪同彙吤窇ろ宦瞽ろ ㄴ扃㎡兑循勿墠丁循嶢卌ゃ丹吃岡勿墠⇑家哖㉯墇瞽扃㎡循嶢卌ゃ丹吃岡勿墠nm匊尉懅(ㅂ)ヨ┳ └ 夬夼姬呣塺呉呜(ㅌ)撣⇑ 伉懅(ㅂ)塺吤揖瞽扃㎡循嶢卌ゃ丹吃岡勿墠nm撣悻 75,22#⇑ 伉夬夼姬呣塺吤揖瞽扃㎡循嶢卌ゃ丹吃岡勿墠nm撣悻 72,65#⇑忴呉伉㉯埆挲忴┤ 傚匊尉偳否ゃ丹吃岡卿否傮┳ 扇徥⇑

寬┐ 勍憇瞽め俍㉯埆挲忴匊尉勿墠埡吗峎侺号亂処墠堳儿瞽厊撣㉯埆嫽咕デ姬忱忒姬異瞽 │ 扉媔哌成μℓ勿墠■ Gy儩× 瞽kℓ呀慶峎悻ㄷ匊尉均劂崣她⇑

参考文献：

Y/[捷┳ 捆*幯慚揆*鬻揤劾,(ㅂ)勿┆ ⊡卦喤窇傚㉯埆挲忴匊尉勿墠叼哖她凅中YH,┤ 侠(ㅂ)夔*0. 00*2/ &2'8′24+/27,

Y0[咳冗囋,復傒循嶢卌ゃ丹勿墠吃岡傚㉯埆挲忴匊尉姃妮恺扉她凅中YH,┘ 壼姃妮(ㅂ)偕咭凰*0. 00*7&/ '8′26+/3. ,

Y1[墮┳ 俶*犍堅帠,吣厶崻垠瓮剝┐ ㉯埆挲忴丁壽復夼勸她掂劉捨瓞 └ 勿墠嬝墠YH,冶▸ 勿侒&┤ 哎歹'*0. 0/*06 &0'8 /37+/4/ ,

Y2[懻巾*咳唜ゾ*亅)刦巆嫽,吣厶崻垠瓮剝┐ ㉯埆挲忴勿墠恺扉忯♠ ⊡孳她响冔YH,┤ 份婚(ㅁ)(ㅂ)儽*0. 0/ *158&06'8/ 67 +/7. ,

Y3[咑┳ 偬,摺搁嬝墠伉㉯埆挲忴勿墠儩× ┤ 关壨叼哖ろ哑YH,(ㅂ)偕搫夔└ ゃ丹*0. 0/ *7 7&6'8′03+/04,

Y4[塼劭ㅇ,摺搁嬝墠伉㉯埆挲忴勿墠儩× ┤ 她关壨叼哖復傒YH,墇▸ ノ攉*0. 0/ *0/ &4'8′. 1+/. 3,

Y5[俵┳ *乙嵼*冞┳ ┳ ,循嶢卌勿墠ゃ丹吃岡伉吣厶瓮剝咱挽㉯埆挲忴┤ 她关壨叼哖YH,处墠咔歹*0. 0/ */ 4&4'8′/ 0 +/ / 1) / 74,

Y6[偑呣巩,勿墠ゃ丹吃岡伉㉯埆挲忴┤ 她关壨叼哖YH,傻冀攉囊匸(자)*0. 0/ *15& 5'8′44+/ 45,

Y7[咏偩吐,勿墠ゃ丹吃岡伉㉯埆挲忴┤ 她关壨叼哖YH,敛斌嗥┤ (ㅂ)巡*0. 0/ *3. & 1'8003+004,

Y/. [倰個個*冞吻垽*苓┳ 個嫽,崭憵勿墠喤窇傚㉯埆挲忴匊尉┳ 六勿墠匸啥㊦勿墠均劂異她凅中娀媲YH,┤ 份婚(ㅁ)(ㅂ)儽*0. 00*16& 1'8′14+/ 16,

Y/ / [┌ 墳揆*屏┳ 壳*嬔嫛╟ ,伉㉯埆挲忴匊尉勿墠┤ —冱循嶢卌ゃ丹吃岡厊撣懅(ㅂ)ヨ┳ └ 夬夼姬呣塺她× 壨YH,こゃ吐嘬*0. 0/ *00&0'8000+001,