

护患沟通在乙肝门诊患者护理中的价值

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【摘要】:目的:讨论护患沟通在乙肝门诊患者护理中的价值。方法:选取2021年4月至2022年4月收治的50例乙肝门诊患者,分为观察组和对照组。结果:观察组SAS、SDS得分均低于对照组,护理满意度92.00%,高于对照组的76.00%;护理纠纷发生率4.00%,低于对照组的12.00%。结论:护患沟通能有效改善乙肝门诊患者的心理健康,提高护理满意度,降低纠纷发生率,值得推广应用。

【关键词】:护患沟通;乙肝门诊;应用效果

The Value of Nurse Patient Communication in the Nursing of Outpatients with Hepatitis B

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Abstract: Objective: To discuss the value of nurse-patient communication in the nursing of hepatitis B outpatients. Methods: A total of 50 patients with hepatitis B admitted to the outpatient department of the hospital from April 2021 to April 2022 were selected for the study. They were divided into the observation group and the control group. Results: The scores of SAS and SDS in the observation group were lower. Nursing satisfaction was as high as 92.00%, higher than 76.00% in the control group; The incidence of nursing disputes was only 4.00%, which was lower than 12.00% in the control group, and the difference was statistically significant (P<0.05). Conclusion: Nurse-patient communication can not only promote their mental health status to be effectively improved, but also make nursing satisfaction to be further optimized and promoted, which is worth widely used.

Keywords: Nurse patient communication; Outpatient department; Hepatitis B; Application effect

护患沟通是指护理人员与患者之间就病情、治疗、护理等问题进行的双向交流。本研究旨在探讨护患沟通在乙肝门诊患者护理中的应用效果。研究对象为2021年4月至2022年4月收治的50例乙肝门诊患者,分为观察组和对照组。观察组在SAS、SDS得分、护理满意度及纠纷发生率等方面均优于对照组。结果表明,护患沟通能有效改善乙肝门诊患者的心理健康,提高护理满意度,降低纠纷发生率,值得推广应用。

1 资料与方法

1.1 一般资料

选取2021年4月至2022年4月收治的50例乙肝门诊患者,分为观察组和对照组。观察组25例,对照组25例。两组患者在年龄、性别、病程等方面无显著差异。观察组在SAS、SDS得分、护理满意度及纠纷发生率等方面均优于对照组。

观察组在SAS、SDS得分、护理满意度及纠纷发生率等方面均优于对照组。结果表明,护患沟通能有效改善乙肝门诊患者的心理健康,提高护理满意度,降低纠纷发生率,值得推广应用。

护患沟通在乙肝门诊患者护理中的应用效果。观察组在SAS、SDS得分、护理满意度及纠纷发生率等方面均优于对照组。结果表明,护患沟通能有效改善乙肝门诊患者的心理健康,提高护理满意度,降低纠纷发生率,值得推广应用。

