

# 护理质量管理在健康管理中的应用价值分析

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**【摘要】**目的: 探究对健康管理中心的护理工作进行护理质量管理所取得的效果。方法: 选取两个时间段期间于本健康管理中心体检的人员共 300 例, 并将其分为两组, 即实验 A 组和实验 B 组。实验 A 组使用常规管理, 实验 B 组使用护理质量管理。比较两个实验组的护理质量得分。调查体检者对护理模式的满意情况, 其选项主要有护理态度、体检专业性、健康指导、体检管理、体检沟通。选取 15 名护理人员, 用问卷的形式来调查护理人员对护理工作的满意度。**结果:** 实验 A 组的护理质量得分小于实验 B 组的护理质量得分, 则实验 B 组的护理质量比实验 A 组的护理质量好一些。实验 B 组患者对护理人员的护理态度、体检专业性、健康指导、体检管理、体检沟通满意度得分均高于实验 A 组。实验 A 组护理人员的满意度为 66.7%, 实验 B 组护理人员的满意度为 100%, 则实验 A 组的满意度低于实验 B 组。**结论:** 对健康管理中心的护理工作进行护理质量管理可增强护理人员的专业素质, 提升护理质量, 增加了体检者的好感度, 值得推崇。

**【关键词】**: 护理质量管理; 健康管理中心; 应用价值

## Application Value Analysis of Nursing Quality Management in Health Management Center

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**Abstract:** Objective: To explore the effect of nursing quality management in health management center. Methods: A total of 300 physical examinees from our health management center in two periods were selected and divided into two groups, experimental group A and experimental group B. Group A used routine management, while Group B used nursing quality management. The nursing quality scores of the two experimental groups were compared. To investigate the satisfaction of physical examiners with the nursing mode, the options mainly include nursing attitude, professionalism of physical examination, health guidance, physical examination management, and physical examination communication. Fifteen nurses were selected to investigate their satisfaction with nursing work in the form of questionnaires. Results: The nursing quality score of group A was lower than that of group B, so the nursing quality of group B was better than that of group A. The scores of nursing attitude, physical examination professionalism, health guidance, physical examination management and physical examination communication satisfaction of patients in experimental group B were higher than those in experimental group A. The satisfaction of nursing staff in group A was 66.7%, and that in group B was 100%, so the satisfaction of group A was lower than that of group B. Conclusion: The nursing quality management of the health management center can enhance the professional quality of the nursing staff, improve the quality of nursing, and increase the favorability of the physical examiners, which is worthy of praise.

**Keywords:** Nursing quality management; Health management center; Application value

### 1 资料和方法

#### 1.1

		300				A			
		B		A		2019		12 31	
①						150		89	61
			23 52					34.25± 4.41	
					B	2020	1 1	2020	
	12 31							77	
	73		24 53					34.58± 4.52	

1.3

1.2 P 0.05

A

A

B

B

1 5

100

25

20

15

20

20

15

1.4

[2]

SPSS19.2

t X<sup>2</sup>

P 0.05

2 结果

2.1

[3]

B

A

B

A

P 0.05

2-1

2-1

A	150	77.56± 1.42
B	150	88.48± 3.15
t		6.171
p		0.000

2.2

B

A P 0.05

2-2

A	150	13.59 ± 4.93	13.72± 2.67	8.76± 2.72	10.43± 3.62	11.21± 1.78
B	150	19.47 ± 3.45	16.45± 2.47	13.83± 1.56	14.63± 3.38	16.32± 2.82
t		17.879	11.638	20.396	14.037	25.722
p		<0.05	<0.05	<0.05	<0.05	<0.05

2.3

[4]

66.7%

B

A

100%

A B P 0.05  
 2-3

	2-3		[n(%)]		
A	15	7 46.7	3 20	5 33.3	10 66.7
B	15	10 100	5 0	0 0	15 100
$\chi^2$					12.228
p					<0.05

### 3 结论

A B  
 B A B  
 A A  
 66.7% B 100%  
 A B

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