

# 护患沟通在肝科门诊护理工作中的应用分析

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**【摘要】:**目的: 卹嬭勿勢嘯慄伋岍嬗攀怜勿瘿憐× | 她关璽叨咩↑ 方法: 憐々撻拈岍嬗攀怜伋 2020 脗 2 咋崙 2021 脗 6 咋巨噤她 60 ) 鞞慰鞞椒咪乙T 復偸宦暨互斗勿勢嘯慄際丁倣垺宦暨兑循勿瘿際Ghz 30 ■ ↑ 结果: 復偸宦噤夔 | | 劻⑤勿瘿均刷羹尤愠揮 ← 岍 ㊦ • ㊦ 鞞 復偸宦 岍 劻 瘿 瘿囊忙靡号亂哈吳鳴暨 P<0.05際 ↑ 结论: 勿勢嘯慄伋岍嬗攀怜勿瘿憐× | 她关璽叨咩(×)乙叨咩↑

**【关键词】:** 勿勢嘯慄伋岍嬗攀怜勿瘿叨咩

## Analysis on the Application of Nurse Patient Communication in Outpatient Nursing Work of Liver Department

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**Abstract:** Objective: To explore the application effect of nurse-patient communication in outpatient nursing of liver department. Methods: A total of 60 patients admitted to the liver outpatient department of our hospital from February 2020 to June 2021 were selected and randomly divided into the observation group (enhanced nurse-patient communication) and the control group (routine nursing), with 30 patients in each group. Results: The treatment compliance and nursing satisfaction of the observation group were higher, and the adverse events were lower, and the adverse emotions and quality of life of the observation group were improved more significantly (P<0.05). Conclusion: The application effect of nurse-patient communication in outpatient nursing of liver department is very significant.

**Keywords:** Nurse patient communication; Liver department; Nursing effect

伋撻份鞞岍垺她卽厝麼撻兑揮鞞+ 岍儲棠劬T 倣撻份  
ヂテ(七)攴二咕 | 扇涸中她扇撻撻撻V↑ 瘿 偌慰慄慮媿媿  
夥瘿鞞兑她夥瘿 | ㊦ ㊦ 瘿 ㊦ ㊦ ㊦ ㊦ ㊦ ㊦ ㊦ ㊦ ㊦  
k0呀婚 σ ㊦ 瘿她劻瘿㊦ ㊦ ㊦ ㊦ ㊦ ㊦ ㊦ ㊦ ㊦ ㊦  
夥瘿 瘿涸中 ㊦ 瘿撻撻撻 σ Ghz 瘿 ㊦ 瘿 瘿 瘿 瘿 瘿 瘿  
テ噯羹愠恫恫揮鞞劬T 撻撻互斗倣岍厝勢慰她瘿瘿夏偏鞞  
伋T 六勿瘿憐× | T 鞞慰厝 | 咕叨她勿瘿瘿一V↑ 恫吐吸  
伋卹嬭勿勢嘯慄伋岍嬗攀怜勿瘿憐× | 她关璽叨咩↑

1 资料与方法  
1.1 岍憐嗎  
憐々撻拈岍嬗攀怜伋 0.0. 脗 0 咋崙 0.0/ 脗 4 咋巨噤  
她 4. ) 鞞慰鞞椒咪乙T 復偸宦丁倣垺宦Ghz 1. ■ ↑ 復偸宦  
壳 /5 | ← 佻 /1 | 鞞撻尤脗斃暨 32,42 ▫ 3, /0際噺噺倣垺宦  
壳 /7 | ← 佻 // | 鞞撻尤脗斃暨 32, /5 ▫ 3,3 /際噺 ↑ | 岍憐  
嗎吳儻寫鞞 N. . 3↑

1.0 倣噺  
兑循勿瘿倣垺宦 ↑ 互斗倣復偸宦她勿勢嘯慄瘿暨 /際  
伋 L 鞞慰 + 瘿 L ㊦ 鞞慰. Gy 瘿 ㊦ 撻 佻 快 來 她 岍 撻 幸 鞞  
屨 屨 ㊦ 鞞慰她 T 恫鞞瘿治她偌 ㊦ 鞞慰她 岍 劻 瘿 瘿 瘿 瘿  
テ ㊦ ← 偌 鞞慰鞞 [ ㊦ 瘿 瘿 媿 佻 ㊦ ㊦ ㊦ ㊦ ㊦ ㊦ ㊦ ㊦ ㊦ ㊦ ㊦  
瘿 瘿

佛裔↑ k0呀誓pA仆尉尉俊僂密↳ 尉尉| 依她デ処誓∇ う辱  
嫩愉嶋俚她俊冀噴伴誓慮俊冀史匯え 惹尉尉她噤夔ざ処  
7 叱侈互↑ 伉噤儼晒挽誓∇ 堀■ Gy猛徒倣尉尉她揖懷彙刹←  
↳ 嗒婧分僚俚才復僂誓∇ 堀她低♠ナ刹寒噸↳ 刹ル↑ 媧こ  
觀× 掩宦← 彙澤□ 侧价←↳ 嗒咕學誓【 豐睡ざ她分真意  
圖伐剛規尉尉誓【 ナ揖倣夬芥她別尉尉← 孺寐剛吳嗎一愿↑  
暨3際勿堀■ Gy伉7 微勢尉尉刹堀ル晒挽猛徒こ勿丁倣扇  
尉尉她擊婦誓舍嗒倣尉尉她ざ刻噩福T ⊕ 誓匹揮勢尉尉她ざ  
• 劉誓响辱愉嶋俚她勿勢デ孳誓侈互ナ噤夔 || | 刹↑

1,1 復僂□ 哈

暨/際噤夔 || | 刹暱暨0際勿堀均尉尉眞暱暨1際7 嶋↳

• 暱暨2際博豐 Q Q= QBQ 低乙<sup>6</sup> 低依7 嶋刹寒暱暨3際⊕  
堀媧吳や 丹扉彙暨Q+14際<sup>6</sup> 低• 罐囊忙扉↑

1,2 寔仵偕乙啞

博豐 QNQQ0,. 寔仵偕思• 誓豐T 暨  $\bar{x} \pm s$  際Y ← Y  
暨# 際[彙媧誓T rY ← T √Y 腔標誓N... 3T 儻写哈寔仵  
偕尉↳ ↑

2 结果

0,1 噤夔 || | 刹

復僂宦揮↳ 倣堀宦暨N... 3際誓徨彙 / ↑

彙 / 噤夔 || | 刹Y 暨# 際[

宦↳	同	傑ダ 	懷乙 	7    	劄      歷
復僂宦	1.	/3	/0	1	7.. # 805-1.'
倣堀宦	1.	/.	//	7	5.. # 80/-1.'
√ <sup>0</sup>					/1,743
N					:.. 3

0,0 勿堀均尉尉眞

復僂宦揮↳ 倣堀宦暨N... 3際誓徨彙 0↑

彙 0 勿堀均尉尉眞Y 暨# 際[

宦↳	同	施兑 均尉	均 尉	7 均 尉	劄均 尉眞
復僂宦	1	//	/5	0	71,1# 暨06-1. 際
倣堀宦	1	7	/1	6	51,1# # 暨00-1. 際
√ <sup>0</sup>					/0,. 32
N					:.. 3

0,1 7 嶋↳ • 罐囊忙扉

復僂宦 7 ↳ 倣堀宦暨N... 3際誓徨彙 1↑

彙 1 7 嶋↳ • 罐囊忙扉Y 暨# 際[

宦↳	同	勿勢噤 儼7 嶋	觀× 抃估	豐巡 抃估	罐囊忙
復僂宦	1.	.	/	/	4,5# 暨0-1. 際
倣堀宦	1.	0	2	0	04,5# 暨6-1. 際
√ <sup>0</sup>					/3,. 65
N					:.. 3

0,2 Q Q= QBQ 低乙

復僂宦号亂刹ル↳ 倣堀宦暨N... 3際誓徨彙 2↑

彙 2 Q Q= QBQ 低乙暨  $\bar{x} \pm s$  誓乙際

检查指标	观察组 (n=30)	对照组 (n=30)	t	P	
SAS 评分	干预前	59.84 ± 5.11	60.15 ± 5.47	1.57	>0.05
	干预后	41.47 ± 4.16	50.14 ± 4.11	10.2	<0.05
SDS 评分	干预前	60.18 ± 5.33	60.05 ± 5.29	1.05	>0.05
	干预后	40.33 ± 4.12	50.39 ± 5.02	13.8	<0.05

0,3 罐囊忙扉

旌拒nm誓復僂宦优揮↳ 倣堀宦暨N... 3際誓徨彙 3↑

彙 3 罐囊忙扉暨  $\bar{x} \pm s$  誓乙際

检查指标	观察组 (n=30)	对照组 (n=30)	t	P	
躯体功能	治疗前	74.02 ± 6.95	74.16 ± 6.39	2.362	>0.05
	治疗后	91.68 ± 8.25	81.58 ± 8.20	15.687	<0.05
社会功能	治疗前	69.32 ± 7.25	69.32 ± 6.96	1.002	>0.05
	治疗后	91.25 ± 7.68	81.33 ± 8.01	14.278	<0.05
角色功能	治疗前	68.69 ± 6.39	67.98 ± 7.02	2.695	>0.05
	治疗后	88.29 ± 8.29	71.22 ± 8.12	12.874	<0.05
认知功能	治疗前	65.33 ± 7.21	66.03 ± 7.11	3.021	>0.05
	治疗后	89.22 ± 8.36	71.22 ± 8.33	13.558	<0.05
总体健康	治疗前	67.59 ± 6.05	67.58 ± 6.25	3.655	>0.05
	治疗后	91.25 ± 8.15	71.69 ± 7.98	10.789	<0.05

3 讨论

璋掬恩勃份咕侧穴 02# 她■ 擅7↑ 听她涸中扁| 侮  
7 偶× 她咪σ 誓 听哨傍伉冶× 儲泉励T | | 施兑呖瑟她  
璋恥<sup>6</sup>↑ 劄∇ 誓↑ 听勢尉倣味T 璋| 扇她処埋擲搔誓 ) 俏  
舌倣← 别尉← 埔廔← 勳憚僚誓倣棟ナ 偶伉| 扇她処埋丁孤  
婧恶匍↑ 伉拳伶| 勿堀■ Gy L ↑ 听勢尉却微她唯悃再誓勿  
堀■ Gy她L× ← 懼恹← 妹婧僚优σ 倣勢尉她処埋、 罐晏卻  
涸中<sup>6-7</sup>↑ 媧媧罐誓嶋俚她勿勢噤儼良俚え 惹勢尉她孤

